



Basware Technical Requirements

2026

Table of Contents

- 1 Basware Technical Requirements..... 3
 - 1.1 End-User Requirements..... 3
 - 1.2 Cloud Solution Requirements 4



1 Basware Technical Requirements

The information is valid for the latest versions of Basware products and services. For information on older versions, please contact Basware Support.

We aim to announce deprecated items 6 months in advance. [View information regarding deprecations](#)

1.1 End-User Requirements

Desktop	Microsoft Windows Basware supports the following major browsers' current version: • Google Chrome • Microsoft Edge • Mozilla Firefox Apple OS X Basware supports the following major browsers' current version: • Apple Safari • Google Chrome • Mozilla Firefox General requirements • Cookies must be enabled. • Popup blocker must be disabled for Basware solutions. • JavaScript must be enabled. • A minimum screen resolution of 1024x768 pixels. Resolution of 1280x1024 or higher recommended for better usability. • For professional users, we recommend larger screens, even double screens, to ensure optimal user experience. Exceptions • Basware CloudScan requires Windows 11 (32 or 64 bit) workstation with .NET Framework 4.6.2 (or later).
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Mobile	Apple iOS Basware supports the following major browsers' current version: • Apple Safari • Google Chrome Google Android Basware supports the following major browsers' current version: • Google Chrome General requirements • Cookies must be enabled. • JavaScript must be enabled.
Internet connection	Internet connection bandwidth of 1.5Mbps and <500 ms latency.

1.2 Cloud Solution Requirements

Single Sign-On (SSO)	If the SSO option is available in the selected Basware service, the Customer is responsible for the configuration of their IdP solution and Basware is responsible for the configuration of the Basware service. The Customer IdP solution must be accessible through the Internet.
Network	The Customer is responsible for their data network capacity. The Customer must grant access through their firewalls and proxies to *.basware.com domains. The Customer must provide Basware with detailed network information if requested: for example IP address of SFTP client, proxy server, and local networks that need to be allowed access through the Basware firewalls. The Customer is also responsible for the testing of their data network connections. TLS 1.2 or higher is required for all network communications. If post quantum compute ciphers are required, then TLS 1.3 is the minimum.

